



SERVICE DETAIL

ASSISTIVE & SECTION 508 SERVICE

This service is used to determine the assistive technology needs for your vision, auditory, and mobility disabled staff to allow them to more productively interface with your corporate systems and communication processes. Interviews with your disabled or special needs staff and their managers are conducted; reviews of utilized processes, interfaces, and systems are documented; and analysis is performed to determine where and which Assistive Technologies will most effectively improve employee accessibility for increased work performance and capability. This service is scalable in whole or in part to meet the exact specification of your needs.

DELIVERABLES

- One Hour Executive Briefing on Findings.
Comprehensive Technical Report Detailing:
- Reviewed Area,
 - Perceived Need,
 - Assesses Impact or Risk,
 - Recommended Resolution,
 - Solution Sources and Estimates.

SECTION 508
This service is used to determine employee needs for compliance with Federal Rehabilitation Act Section 508 requirements.

PROCESS

Upon contract for this service, TCS representatives will schedule a convenient time to conduct on-site reviews at your corporate locations. They will then proceed to interview your vision, auditory, and mobility impaired staff to ascertain their workplace limitations and special needs. Once this is completed, the assessor will interview each affected employee's manager, the staff and systems to which they currently and may require future interface, and the related or affecting corporate technology architectures and standards. The TCS assessor will then return to TCS corporate to analyze the gathered data and compile a detailed report of findings. This report will also recommend researched solutions compatible to your business environment. When this analysis and report is complete, TCS will contact you to arrange delivery of the report and presentation of the executive briefing outlining the findings.

EFFORT & PRICING

To assess several departments with total staffing of 50-100 employees will typically take 2 weeks of full-time billable effort. 2 to 5 days will be devoted to gathering data on-site at your company and the balance of the effort is conducted off-site at TCS corporate locations. Precise pricing for this service will be determined once TCS scopes your exact requirements along with the size and locations of the departments to be assessed.

COST: a TCS representative will meet with you to scope the level of effort required (i.e., discuss your exact needs along with the locations and the approximate number of staff you may need assessed). TCS will then provide you a detailed time and cost estimate to perform the service – there is no charge to you for this estimate. Once you approve this service estimate a contract will be executed and the billable service will begin.